

Access 2025 Conference

Universal Design - Inclusive Futures

Conference Program

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Proudly part of the M & R Insurance Brokers group, we benefit from their extensive experience and support while maintaining dedicated focus on architectural and access design space.

Contents

Welcome to Access 2025	5
Thanks to our Sponsors	6
Day 1 Program	11
Day 2 Program	13
Meet our Exhibitors	14
Plenary Speakers	18
Day 1 Notes	21
Day 2 Notes	25
Exhibitor Passport	27



Online Courses:

CPP40821 Cert. IV in Access Consulting

CPP50721 Dip. of Access Consulting

GET STARTED TODAY!

SCAN HERE FOR
MORE INFO



OR  0400 990 593

 hello@purpleapple.au

Delivery Options:

	CPP40821 Certificate IV in Access Consulting	CPP50721 Diploma of Access Consulting
Option 1: Standard Delivery *	Weekly 2-hour virtual sessions over a six- month period (evening classes)	Weekly 3-hour virtual sessions over a six- month period (evening classes)
Next Intake:	3 February 2026	5 February 2026
Option 2: Fast Track Delivery *	One day (Friday) per week of virtual sessions over five (5) weeks	One day (Friday) per week of virtual sessions over eight (8) weeks
Next Intake:	17 October 2025	21 November 2025
Option 3: Intensive Delivery *	Intensive Delivery over five (5) consecutive days.	Intensive Delivery over eight (8) consecutive days
Next Intake:	29 June 2026	23 February 2026

* Complimented with tutorial and one-on-one individualised sessions
Registered Training Organisation: 46364

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SCAN ME

Welcome to Access 2025

It is with great pride and enthusiasm that I welcome you to this year's **ACCESS2025 Universal Design – Inclusive Futures**. Whether you are joining us for the first time, or returning to reconnect and recharge since we last met, your presence here is a testament to the strength, curiosity, and resilience of our community. It also demonstrates your support for the development of environments that are usable by everyone in the broader diverse community.

This conference is more than a gathering, it is a celebration of ideas, a catalyst for innovation, and a space where diverse voices converge to shape the future. Throughout the conference we will hear from experienced leaders in government, commercial, and community sectors who have been paving the way for the adoption of Universal Design in the built environment for many years. You will also be hearing from enthusiastic and committed emerging leaders who are pursuing excellence in universal design. You will learn about key elements and innovative thinking that achieve outstanding inclusive outcomes. Over the coming days, I encourage you to engage deeply, challenge assumptions, and forge new collaborations that will extend far beyond the conference.

I want to thank our dedicated organising committee, led by Bruce Bromley and Joe Manton, our fantastic conference organiser Misha Prusa from SHOUT Productions, our volunteers, speakers, and sponsors who have worked tirelessly to bring this event to life. Their commitment ensures that every session and conversation is an opportunity for growth and progress in our approach to accessibility.

Let us make the most of this moment—share boldly, listen generously, and leave with renewed purpose.

Warm Regards,



Farah Madon

President, *Access Consultants Association*



access.asn.au

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With over 45 years of experience, Archicover Insurance brokers are the market leaders in providing knowledgeable service to our clients in the consulting space.

 archicover.com.au

Gold



Purple Apple Training

Purple Apple Training provides real-life training in Access Consulting that is based on our individual experiences and relationships with other professionals across the sector. We inspire and motivate individuals through innovation and collaboration so that they can reach their fullest potential. Believing in the power of motivation, continuous learning, and personal growth, we are dedicated to helping everyone achieve their best self. Expertise and passion place us at the cutting edge of accessibility in the built environment.

 purpleapple.au

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Silver



Sport and Recreation Victoria

Sport and Recreation Victoria promotes active lifestyles by supporting community sport, funding facilities, and encouraging participation across all ages. We collaborate with local organisations to enhance opportunities and ensure accessible, inclusive recreation for all Victorians. We also provide policy advice and funding programs that expand the reach, quality, and impact of sport and recreation.

🌐 sport.vic.gov.au



Bunnings Trade

Bunnings Trade supports safe, inclusive, and compliant environments with trusted brands and tailored solutions for DDA spaces, SDA builds, Healthcare, and Aged Care. Our Assisted Living team provides specification support, reliable supply, and specialist products. With a focus on accessibility and compliance, we partner early in projects to deliver effective, end-to-end outcomes.

🌐 trade.bunnings.com.au/about-us/assisted-living-and-aged-care



Access Link Consulting

Access Link Consulting is a national leader in accessibility and inclusive design. We provide Access Consulting, Place Access & Movement assessments, NDIS-SDA and Livable Housing certification, guiding projects from concept to completion. ISO-accredited and Australia's first consultancy with a 4-Gold-Star iCIRT rating, we are recognised for rigorous compliance, innovative solutions, and inclusive outcomes.

🌐 accesslink.com.au

Thanks to Our Sponsors

Other



SENSORY LOUNGE SPONSOR

ONCALL Group Australia

ONCALL Group Australia is a leading provider of disability, youth, and aged care services with over 30 years of experience. As a registered NDIS provider, we deliver person-centred support that empowers people to live independently with peace of mind.

 oncall.com.au



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Access Link Consulting

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 accesslink.com.au



City of Melbourne

Melbourne, Australia's cultural capital, is renowned for its vibrant arts scene, diverse cuisine, and iconic landmarks like Federation Square. The city boasts world-class education, sports facilities including the Melbourne Cricket Ground, and a unique blend of modernity and heritage.

 melbourne.vic.gov.au



Placeable Solutions

Placeable Solutions provides transportable accessible bathrooms and Changing Places facilities. We offer comprehensive design, delivery, installation, and maintenance services to governments, healthcare providers, NDIS clients, private owners, and community organisations, ensuring inclusive, high-standard solutions across Australia.

 placeablesolutions.com.au



Introducing Access Institute's Five-Star Credentialing Program: The New Benchmark in Accessibility Excellence

Access Institute is proud to introduce a new mark of distinction for leaders in accessibility and universal design - the 5-Star Credentialed Access Professional Program.

This prestigious credential recognises access professionals who have achieved the highest benchmark of training, capability, and commitment in the sector. It represents not just professional achievement, but also a dedication to shaping inclusive, forward-thinking environments that benefit everyone.

What is the 5-Star Credential?

The 5-Star Credential is awarded exclusively to professionals who have successfully completed a suite of nationally and industry-recognised programs with Access Institute, including:

- ★ **Diploma of Access Consulting**
- ★ **Specialist Disability Accommodation (SDA) Assessor Course**
- ★ **Livable Housing Design Guidelines Assessor Course**
- ★ **Livable Housing Design Standard Assessor Course**
- ★ **Changing Places Assessor Course**

By completing this comprehensive pathway, professionals demonstrate the breadth and depth of expertise required to deliver outstanding access advice across diverse projects and environments.

Contact Access Institute now to determine your eligibility or your pathway to achieving 5-Star Credentialing at admin@accessinstitute.com.au.

Adaptable Kitchen Solutions



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SDA's

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Community

Hospitality

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Inclusive Living proudly represents **Granberg** of Sweden, pioneers of height-adjustable systems since the 1950s. With more than 25 years' experience in accessible design and over a decade representing Granberg in Australia, we deliver innovative solutions for homes, workplaces, and community spaces.

Our adaptable Living and Working Solutions are designed to bring independence, safety and flexibility into everyday living.

Our extensive range includes:

- ▶ Adjustable Worktops
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- ▶ Washbasins
- ▶ Nursing Tables, and more.

Discover how Inclusive Living can transform your space. Visit our website for brochures and videos—or give us a call today.

Day 1 Program

Monday 13th October

8:00am – 4:30pm

8:00am Registration and Arrival Tea, Coffee

8:50am Official Opening of Access2025

9:10am Design for a Welcoming and Inclusive City
Skye Haldane
 Principal Strategic Design, City Projects, The Greenline Project, Infrastructure & Amenity, *City of Melbourne*

9:50am Design for Everyone Ensuring More Victorians Have Access to Community Sports Infrastructure
Evan Wilkinson
 Manager, *Barwon South West*
Bianca Stewart
 Project Manager, Regional Sports Infrastructure, *Sport and Recreation Vic.*
Joe Manton
 Director, *Access Institute*

10:25am Spotlight Presentation by Archicover Insurance Solutions



Julien O'Brien
 Director, *Archicover*



Alexandra Fox-Slater
 Senior Underwriter, Professional Lines, *HDI Global Specialty SE - Australia*



Andrew Brennan
 Partner, *Wotton Kearney*

10:40am Morning Tea Networking Break

11:10am From Exclusive to Inclusive – The Evolution of Community Sports Pavilions
Nicole Maslin
 Manager, Healthy and Active Communities, *Banyule City Council*

11:45am Designing Sensory-Friendly Spaces For Everyone

Cathryn Grant, Ellen Naismith and Ilianna Ginnis
 Access Consultants, *Architecture and Access*

12:25pm Spotlight Presentation by Purple Apple Training



Lindsay Perry
 Director, *Purple Apple Training*

12:35pm Lunch Networking Break

1:35pm Universal Design and the Brisbane Olympics

Nick Morris
 Consultant, Universal Design Expert, *Human Movement*

2:15pm Fixing The Existing Environment to be More Inclusive: Universal Design in the Inner City

Dr. Murray Coleman
 Architect

2:55pm Afternoon Tea Networking Break

3:30pm Emergency Evacuation Planning in the Built Environment for Persons with a Disability

Hank Van Ravenstein
 Principal – Melbourne, *LCI Artelia Group Consultants*

4:05pm Closing Remarks Day 1

For those of you joining us for dinner this evening, please note the Melbourne Town Hall will reopen for arrival drinks at 6:30pm.



Access Institute

Creating exceptional opportunities.

Industry pioneers, innovators and leaders in Access and Universal Design Qualifications and Training

Over 30 years of experience, skills, expertise and accolades in access and Universal Design in the built environment

- The only pathway to 5 Star Credentialing
- Government endorsed qualifications and industry CPD

Access Institute Certificate IV and Diploma of Access Consulting

The only specifically designed qualifications for:

- Architects
- Aspiring Access Consultants
- Building Certifiers
- Building Designers
- Occupational Therapists

Incorporating Recognised Prior Learning, skills and experience

Access Institute courses are the only pathway to becoming a:

- Specialist Disability Accommodation (SDA) Assessor
- Livable Housing Design Guidelines (LHDG) Assessor
- Livable Housing Design Standard (LHDS) Assessor
- Changing Places Assessor

What do our students say?

- The course was fantastic
- Every session was invaluable, clearly explained
- Rich with detailed examples
- Insightful and practical
- You are true to the values you teach
- Your team has been great to work with
- Exceptionally well run
- You have been absolutely amazing!



Access Institute

5-Star
Credentialing
Program



Day 2 Program

Tuesday 14th October

8:00am – 5:00pm

8:00am **Registration and Arrival Tea, Coffee**

8:50am **Official Opening of Access2025 Day 2**

9:00am **Playing with Access Standards**
Dale Sheppard
Director, *Access Solutions National*

9:35am **Play and Chat: Creating Communication Accessible Parks and Play Spaces**
Jacqui Steele
Development Manager,
Scope – Communication Inclusion Resource Centre
Jacob Matthew
Director, *Domotic Access*

10:15am **Morning Tea Networking Break**

11:10am **Beyond the Gate: Creating Inclusive Spaces with Assistance Animal Relief Areas**
Ngoc Autran
Access Consultant, *MBC Group*
Amanda Hale
Orientation & Mobility Specialist,
Specialist Mobility Services
Nadia Mattiazzo
Former CEO, *Women with Disabilities Victoria*
Emma Jugo
Dog Lover & Amazing Human

11:45am **Developing Australia's First Changing Places Network Plan**
Andrew Monaghan
Access and Inclusion Officer,
City of Moreton Bay

12:25pm **Spotlight Presentation by Hearing Loop Australia**



Charyse May
SA/WA/NT Account Manager
Hearing Loop Australia

12:35pm **Lunch Networking Break**

1:35pm **Case Study of Palm Beach Aquatic and Community Centre**
Daniel Bedwell
Obvius Access
Nikki Jackson
City of Gold Coast

2:15pm **Levelling the Field – A Systems Approach to Disability Inclusion in Community Sport**
Amy Moore
Manager – Policy, Equity and Inclusion,
Sport and Recreation Victoria

2:55pm **Afternoon Tea Networking Break**

3:30pm **Cultural Considerations and Universal Design Multi Faith Prayer Rooms – Case study MCG**
Issam Nabulsi
Principal, *Desypher Architecture*

4:10pm **Standards, Guidelines and Reviews – an Update**
Joe Manton
Director, *Access Institute*

4:45pm **Closing Remarks – Day 2**

Meet our Exhibitors



Miles Taylor, Commercial Manager
 0416 890 256
 miles.taylor@highgrovebathrooms.com.au
 highgrovebathrooms.com.au

Highgrove Bathrooms – Commercial Division

Highgrove Bathrooms partners with developers from design to completion, offering fast, reliable support, responsive service, and product warranties. We ensure quality outcomes on time—city or regional—through immediate resolutions and dependable supply.

TABLE 1



Kara Welbourne
 0400 990 593
 hello@purpleapple.au
 purpleapple.au

Purple Apple Training

Purple Apple Training delivers real-life access consulting education shaped by industry experience and collaboration. We inspire individuals through innovation and continuous learning, helping them achieve their potential. With expertise and passion, we lead the way in accessibility for the built environment.

TABLE 2



Julien O'Brien
 0412 832 777 or (03) 9557 7400
 info@archicover.com.au
 archicover.com.au

Archicover Insurance Solutions

Archicover Insurance Solutions leads the market in providing tailored coverage for architects, designers, and access professionals. We offer professional indemnity, liability, cyber, and business insurance. Backed by the Steadfast Group, our team provides personalised service, claims advocacy, and ongoing support.

TABLE 3



Angie Morrison
 0429 329 941
 assistedliving@bunnings.com.au
 trade.bunnings.com.au

Bunnings Trade

Creating environments that are safe, inclusive, and meet regulatory standards is important work. At Bunnings, we're proud to support this vital work by offering a curated range of trusted brands and fit-for-purpose solutions for DDA compliant spaces, SDA builds, Healthcare, and Aged Care facilities.

TABLE 4



Andre Jensen,
Business Development Manager
 0448 741 367
 andre@chshealthcare.com.au
 chshealthcare.com.au

CHS Healthcare

CHS Healthcare partners with Access Consultants to provide compliant, future-proof patient handling solutions for healthcare, aged care, and disability settings. Specialising in ceiling hoists, floor lifters, and assistive equipment, CHS ensures functional access, meets AS1428.1 standards, and enhances safety, dignity, and independence.

TABLE 5



Bruce Bromley, Director
 1300 994 890 or (03) 9001 5805
 sales@equalaccessgroup.com.au
 AccessAndSafety.com.au
 EvacuLife.com.au

Access & Safety and EvacuLife Australia

Access & Safety provides products for Health and Aged Care, Childcare, Education, Residential, Workplaces, and Hospitality, including Specialist Disability Accommodation. Through EvacuLife Australia, we also offer emergency evacuation equipment such as chairs, sleds, stair climbers, and smoke masks—ensuring safety and accessibility in every environment.

TABLE 6

Meet our Exhibitors







 Ms Joe Manton, Director
 0419 134849 or 03 9988 1979
 info@accessinstitute.com.au
 accessinstitute.com.au

TABLE 7

Access Institute

Access Institute empowers professionals with nationally recognised qualifications in accessibility and Universal Design. We foster leadership and professional respect in a welcoming, organised, and energised environment, ensuring every student feels empowered by their learning experience.







 Tania Modde, National Sales Manager
 0412 743 609
 tania.m@paramobility.com.au
 paramobility.com.au

TABLE 8

Para Mobility

Para Mobility is Australia's leading supplier of disability equipment, offering a range of quality manufactured solutions for private and public use. Our equipment has been designed to be easily folded and stored away, as well as offering adjustable and flexible models made for all requirements.






 Scott McCallum, State Sales Manager (VIC)
 (03) 8832 6508
 scott@galvinengineering.com.au
 galvinengineering.com.au

TABLE 9

Galvin Engineering

Galvin is an Australian manufacturer with 90+ years' experience in safe and smart water solutions for high-risk, high-care environments. We supply hands-free, scald-, vandal- & ligature-resistant bathroom products. Our team delivers compliant, fit-for-purpose solutions with state-based experts supporting your project needs.







 Dean Wilson, General Manager
 0419 385 013
 dean.wilson@buildingcompliance.systems
 buildingcompliance.systems

TABLE 10

Building Compliance Systems

BCS is the leading online software for construction compliance, offering a cost-effective, user-friendly process for managing projects and producing accurate building compliance outcomes. Accessible anytime, anywhere, it ensures secure data and instant document retrieval, available 24/7 for absolute assurance and convenience.







 Ian Riddle, Director
 1300 669 721
 info@hearingloop.com.au
 hearingloop.com.au

TABLE 11

Hearing Loop Australia

Hearing Loop Australia specialises in hearing augmentation solutions. They design, supply, and install compliant systems for various sectors, including education, aged care, and construction, ensuring clear sound access for the hearing impaired.







 Andrew Gunnersen, Founding Director
 0418 304 099
 ahgunnersen@grdesignandconstruct.com.au
 grdesignandconstruct.com.au

TABLE 12

GR Design & Construct Pty Ltd

GR Design & Construct delivers custom outdoor community facilities across Victoria, including amenities, shelters, bridges, and Changing Places structures. Using Australian materials and local expertise, their turnkey solutions ensure lasting, accessible spaces that harmonise with the surrounding environment.

Meet our Exhibitors



Colin Peterson, CEO
0428 799 558
colin@infiniteautomation.com.au
infiniteautomation.com.au

TABLE 13

Infinite Automation

Infinite Automation is a Melbourne-based automation company that designs, develops, and manufactures world-class technology and premium-quality products for domestic and international markets. Our solutions are proudly Australian-made and embody innovation, reliability, and excellence across diverse industry applications.



Simon Latham, International Sales & Architecture Consultant
0423 174 666
swl@latham-australia.com
latham-australia.com

TABLE 14

Latham Australia

Latham Australia, a fourth-generation family manufacturer, provides premium Australian made stair nosings, tactile indicators, entry mats, wall protection systems and more – fully compliant with Australian Standards and trusted for over 70 years.



Suzanne Marubu, Business Development Manager
0447 394 443
suzanne.marubu@oncall.com.au
oncall.com.au

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ONCALL Group Australia

ONCALL Group Australia is a leading provider of disability, youth, and aged care services with over 30 years of experience. As a registered NDIS provider, we deliver person-centred support that empowers people to live independently with peace of mind.



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BCS Access is the purpose-built digital platform you need, all custom-built to help you take control of your workflow, your way. Developed with Access Consultants for Access Consultants, BCS Access turns mountains of annoying admin into minutes of smooth progress.

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Plenary Speakers

Listed alphabetically (by first name).



Amy Moore

Manager, Policy, Equity and Inclusion, Sport and Recreation Victoria

Amy will outline a systems approach to disability inclusion in community sport, embedding Universal Design and co-design to address barriers and foster participation.



Andrew Monaghan

Access and Inclusion Officer, City of Moreton Bay

Andrew will share how Australia's first Changing Places Network Plan is improving accessibility through strategically delivered facilities for people with high support needs.



Bianca Stewart

Project Manager, Regional Sports Infrastructure, Sport and Recreation Victoria

Bianca will highlight new approaches to Universal Design, offering guidance for planners and operators to ensure community sports facilities are accessible and inclusive for all.



Cathryn Grant

Architecture and Access

Cathryn will share how the Reset Rooms Design Guide supports architects and facility managers in creating sensory-friendly environments through practical location, design, and management strategies.



Dale Sheppard

Director, Access Solutions National

Dale will explore how access standards can guide inclusive play spaces, balancing compliance with creativity to foster equity, imagination, and connection.



Daniel Bedwell

Obvius Access

Daniel will present the design perspective of the Palm Beach Aquatic and Community Centre, focusing on innovative accessibility solutions and best practices that shaped this inclusive community facility.



Ellen Naismith

Architecture and Access

Ellen will discuss the impact of the Reset Rooms Design Guide, showing how sensory-friendly spaces can increase participation and well-being for people with hidden disabilities.



Evan Wilkinson

Manager, Barwon South West at Sport and Recreation Victoria, Sport and Recreation Victoria

Evan will reflect on a decade of Universal Design in community sports infrastructure, sharing updated insights to guide more inclusive facilities across Victoria.

Plenary Speakers



Hank Van Ravenstein

Principal, Melbourne, LCI Artelia Group

Hank will explore inclusive evacuation planning, highlighting challenges, solutions, and strategies to ensure accessibility and safety for people with disabilities in emergencies.



Ilianna Ginnis

Architecture and Access

Ilianna will highlight inclusive design approaches from the Reset Rooms Design Guide, focusing on adaptable features such as lighting and sound control to foster more supportive public spaces.



Issam Nabulsi

Principal, Desypher Architecture

Issam will share insights from designing the MCG Multi-Faith Prayer Room, exploring cultural, religious, and accessibility considerations in creating inclusive community facilities.



Jacob Matthew

Domotic Access

Jacob will discuss the role of design and partnerships in delivering communication accessible parks that support inclusion for people with communication disabilities.



Jacqui Steele

Development Manager, Scope – Communication Inclusion Resource Centre

Jacqui will showcase Scope's tools for communication access in parks, highlighting how AAC strategies create more inclusive play spaces.



Joe Manton

Director, Access Institute

Joe will provide an update on recent changes to Australian access standards, highlighting their impact on Universal Design and the built environment.



Dr. Murray Coleman

Architecture and Access

Dr. Murray Coleman will discuss how Universal Design can transform inner-city environments, addressing persistent accessibility flaws and showcasing practical strategies that support safe, independent travel for all.



Ngoc Autran

Access Consultant, MBC Group

Ngoc will showcase the introduction of Assistance Animal Relief Areas at Melbourne Airport, highlighting their role in improving accessibility, independence, and dignity for vision-impaired travellers.

Plenary Speakers



Nick Morris

Consultant, Universal Design Expert, *Nick Morris Consulting*

Nick will discuss how Universal Design and accessibility are being embedded into Brisbane 2032 planning to deliver an inclusive Games experience and lasting community legacy.



Nicole Maslin

Manager, Healthy and Active Communities, *Banyule City Council*

Nicole will highlight how inclusive, community-focused design fosters participation, connection, and equity across all ages and abilities.



Nikki Jackson

City of Gold Coast

Nikki will share the client perspective on delivering the Palm Beach Aquatic and Community Centre, highlighting the importance of accessibility, stakeholder engagement, and inclusive features throughout the project.



Skye Haldane

Principal Strategic Design, City Projects, *The Greenline Project, Infrastructure & Amenity, City of Melbourne*

Skye will share how the City of Melbourne's strategies and policies are embedding access and inclusion into planning and design.



Tommy Trout

Master of Ceremonies

Tommy Trout is an award-winning social entrepreneur and disability educator. He is the founder of WeFlex, disbranded, Inclusive-AF and serves as an advisor to numerous social enterprises and charities.

Spotlight Presenters



Julien O'Brien
Archicover



Alexandra Fox-Slater
HDI Global



Andrew Brennan
Wotton Kearney



Lindsay Perry
Purple Apple Training



Charyse May
Hearing Loop Australia

Day 1 Notes:

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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Our commitment to 100% Australian materials and quality construction ensures your facility is built for Australian conditions. This commitment to durability creates a superior all-abilities facility, built for generations.

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/ LHA Design
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/ LHA NCC
Assessment

/ Changing Places
Assessment



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BUNNINGS TRADE

Day 1 Notes:

[illegible]

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Is your **home, workplace and car**
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Having the right equipment can be the difference between survival and disaster. EvacuLife Australia supplies emergency evacuation equipment and training nationally for home, workplaces and vehicles. Our range also includes products focused on the needs of people with disability.

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Day 2 Notes:

[illegible]

Day 2 Notes:

[illegible]

Exhibitor Passport

Visit each exhibitor, collect your stamps, and complete your passport. Once you've filled every spot, tear off your entry form and pop it in the box to be in the draw!

TABLE 1



TABLE 9



TABLE 2



TABLE 10



TABLE 3



TABLE 11



TABLE 4



TABLE 12



TABLE 5



TABLE 13



TABLE 6



TABLE 14



TABLE 7



SENSORY LOUNGE



TABLE 8



Stamp Your Way
to a WIN!

Stamp Your Way to a WIN!



Exhibitor Passport Entry Form

Access 2025 Conference

Full Name: _____

Company Name: _____

Mobile: _____



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